

OmniSync Incorporated Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5Rev)



Name of Product/Version: SBIR Partnering Platform Web Application UI; source revision 56fff613e (August 21, 2026)

Report Date: August 21, 2026

Product Description: A responsive browser-based platform for DOE, NASA, and NHLBI SBIR/STTR innovators, commercialization partners, and administrators to register, manage profiles, search awards and technologies, communicate, participate in community features, and access resources and recorded media.

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Notes: Scope is the web application UI at the stated source revision plus the public production deployment observed on August 21, 2026. Generated or downloaded reports, pitch decks, CSV files, user-uploaded PDFs, and the accessibility of third-party Vimeo/YouTube content are outside the tested scope. Public deployment parity with the source revision was not independently established. Authenticated workflows and assistive-technology interoperability were reviewed in source but were not exercised end to end.

Evaluation Methods Used: Repository review covering 1,939 client TypeScript/TSX files and 132 route files; targeted static inspection of semantic structure, images, forms, keyboard patterns, focus styles, motion/timing, media integrations, and authoring controls; and axe-core 4.11.1 scans in headless Google Chrome at 1440 x 900 and 390 x 844 across 16 public URLs (32 route/viewport combinations) using WCAG 2.0 A/AA and Section 508 rule tags. No screen reader, screen magnifier, speech-recognition, switch-control, or authenticated end-to-end user testing was performed. This report is a conservative engineering assessment, not a certification.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Web ratings include the browser UI and web-based help content. Electronic documents and non-Web software are outside scope. Authoring Tool ratings apply only to community-post rich-text authoring.

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Most images have alt attributes, but source review found generic alternatives such as 'logo' and 'close-icon' that do not consistently convey purpose. The scoped editor does not create inline images.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No standalone prerecorded audio-only or video-only content was identified in the scoped UI or authoring feature.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	The product embeds YouTube/Vimeo and recording content, but the application does not enforce or independently provide captions for every recording. The scoped editor does not create media.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Prerecorded video is available, but no application-provided audio-description track or complete media alternative was identified for every recording. The scoped editor does not create media.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Forms and tables frequently use native or MUI semantics, but the shared layout has no main landmark and some visual headings and controls are rendered as generic text. The editor exposes headings and lists but does not validate hierarchy.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Most DOM order follows reading order, but responsive CSS reordering and generic presentation containers can create differences between visual and programmatic sequence. Editor output preserves authored DOM order.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Instructions generally identify controls and choices by text or context rather than relying only on shape, location, or sound.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Most statuses pair color with labels or distinct icons, but some notification and status cues use color as the primary indicator. The editor does not offer color-only authoring controls.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No audio that starts automatically for more than three seconds was identified. Embedded players require user activation.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Source review identified 23 click handlers on non-interactive text/container elements without equivalent keyboard semantics, including file, navigation, admin-table, and dialog actions. Some editor controls also lack complete keyboard/focus treatment.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No keyboard trap was identified; standard MUI dialogs and drawers provide focus management and a close path.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No user-task time limit requiring extension or adjustment was identified in the scoped UI.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	The public announcement carousel advances automatically every five seconds and does not expose a persistent pause, stop, or hide control. The community editor has no moving content.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No content flashing more than three times per second was identified in code or sampled public routes.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	The shared layout provides no skip link and no main landmark on sampled public routes. Headings offer limited bypass support for some assistive technologies, but not an equivalent keyboard bypass.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Every application route file reviewed provides a page title, and sampled public pages exposed descriptive titles. Community posts include a required title field.
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Native and MUI controls generally follow DOM order, but click-only non-interactive elements are omitted from keyboard focus and some responsive visual reordering can diverge from focus order.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Sampled links have identifiable purpose from text or immediate context. The editor can create links but does not prompt authors to verify descriptive link text.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	The root HTML document declares English with lang='en'. Authored community content is presented within that English page context.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No component was identified that initiates an unexpected context change merely by receiving focus.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Input changes generally update the expected field, filter, or selection; major navigation and submission actions require activation.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Many forms display text error messages, but custom helper text and some plain red error paragraphs are not consistently programmatically associated with the invalid field or announced.
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Core public forms use visible labels, but source review found icon-only buttons and custom controls without reliable accessible names or instructions, including some authoring controls.
<u>4.1.1 Parsing</u> (Level A) Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	WCAG 2.0 treats this criterion as supported following the September 2023 errata; see the template's linked editorial errata.
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	axe-core confirmed two unnamed icon buttons on the deployed home page. Source review found additional icon buttons and click-only generic elements whose names, roles, values, or state are not consistently exposed.

Table 2: Success Criteria, Level AA

Notes: The same scope and modality interpretation used for Table 1 applies. Automated findings were supplemented by source inspection; untested authenticated behavior is called out in the report-level Notes.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	No live synchronized audio/video content was identified in the scoped product or authoring feature.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Prerecorded video is present, but application-provided audio description is not available or documented for every recording. The scoped editor does not create media.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	axe-core confirmed white text at 4.35:1 on a DOE landing-page card, below the required 4.5:1 for that text size. Additional image/gradient contrast cases require manual verification.
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Responsive layouts are broadly present, but global horizontal overflow is hidden and multiple components use fixed dimensions; complete 200% text-resize behavior was not preserved across all authenticated workflows.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Primary instructional and interface text is rendered as text. Brand/logotype images are exempt; no editor command creates images of text.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Not Applicable	Navigation, direct links, role-based menus, and search provide multiple ways to reach principal pages. This criterion is not applicable to the content-fragment authoring feature.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Sampled pages have descriptive headings and form labels, but some visible section labels are generic Typography rather than semantic headings. The editor offers H1-H3 but permits skipped or illogical levels.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	MUI/native controls commonly show focus, but source styles remove outlines in seven locations; the rich-text editor removes its ProseMirror outline without a replacement focus indicator.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	The application declares English globally but does not identify language changes in user-generated or mixed-language content, and the editor offers no language-of-parts metadata.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Not Applicable	Shared desktop/mobile headers, role navigation, and footers are reused consistently across route families. This criterion is not applicable to authored content fragments.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Supports	Repeated actions and status icons are generally implemented through shared components and retain consistent visual identification.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Schema-backed forms often provide actionable messages, but some failures use generic toast/error text and do not consistently suggest a specific correction at the field.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software (non-Web): Not Applicable Authoring Tool: Partially Supports	Many destructive actions use confirmation dialogs and editable data can often be corrected, but no consistent review, confirmation, or reversal mechanism was identified for every data-changing workflow.

Revised Section 508 Report

Notes: Chapter 4 Hardware is omitted because the scoped product is a browser-based web application and supplies no hardware. Chapter 3 ratings summarize cross-cutting functional outcomes from the WCAG and source-review evidence.

Chapter 3: **Functional Performance Criteria (FPC)**

Notes: No disability-specific usability study or assistive-technology user testing was performed; ratings are derived from identified implementation behavior and WCAG findings.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Missing landmarks, unnamed controls, generic alternatives, and click-only elements limit operation without vision.
302.2 With Limited Vision	Partially Supports	A confirmed contrast defect, hidden horizontal overflow, and incomplete focus/resize treatment limit some low-vision use.
302.3 Without Perception of Color	Partially Supports	Most statuses use text or icons in addition to color, but some notification/status cues rely primarily on color.
302.4 Without Hearing	Partially Supports	Core interactions do not require hearing, but captions are not enforced or independently supplied for every prerecorded video.
302.5 With Limited Hearing	Partially Supports	Text-based operation is available, but the same incomplete caption coverage affects users with limited hearing.
302.6 Without Speech	Supports	No task requires speech input; registration, search, messaging, profile, and support contact are text/control based.
302.7 With Limited Manipulation	Partially Supports	Keyboard operation is available for many controls, but source review found click-only generic elements that are not keyboard operable.
302.8 With Limited Reach and Strength	Supports	The remote web application does not require physical reach or strength beyond operation of a standard input device.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Consistent shared components and labels help comprehension, but complex multi-step workflows, transient feedback, and inconsistent error associations can create barriers.

Chapter 5: [Software](#)

Notes: Under the 501.1 exception for web applications without direct access to platform accessibility services, 502 and 503 are reported Not Applicable. Community-post editing is treated as an authoring tool for 504.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 A and AA tables	The scoped web application is evaluated against incorporated WCAG 2.0 Level A and AA criteria in Tables 1 and 2.
<i>502 Interoperability with Assistive Technology</i>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The scoped web application does not provide or directly control documented platform accessibility features.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The scoped web application does not directly control platform accessibility features.
<i>502.3 Accessibility Services</i>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.2 Modification of Object Information	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.3 Row, Column, and Headers	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.4 Values	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.5 Modification of Values	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.6 Label Relationships	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.7 Hierarchical Relationships	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.8 Text	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.9 Modification of Text	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.10 List of Actions	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.11 Actions on Objects	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.12 Focus Cursor	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.13 Modification of Focus Cursor	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.3.14 Event Notification	Not Applicable	Browser-mediated web UI; no direct platform accessibility-service API.
502.4 Platform Accessibility Features	Not Applicable	Browser-mediated web UI; platform accessibility features remain under the browser/OS.

Criteria	Conformance Level	Remarks and Explanations
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The scoped product is a web application evaluated under 501.1, not a non-Web application.
503.3 Alternative User Interfaces	Not Applicable	The scoped product does not provide an alternative non-Web user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Caption controls are provided by embedded web players, not non-Web application controls.
503.4.2 Audio Description Controls	Not Applicable	Audio-description controls are not provided as non-Web application controls.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Partially Supports	Community rich-text authoring supports paragraphs, headings, lists, quotes, and links, but does not ensure every authored result meets the WCAG ratings in Tables 1 and 2.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The scoped community-post authoring feature does not perform format conversion.
504.2.2 PDF Export	Not Applicable	The scoped community-post authoring feature does not export PDF. Other generated/downloaded artifacts are outside this draft's tested scope.
504.3 Prompts	Does Not Support	The authoring feature does not prompt users to verify heading hierarchy, descriptive link text, language changes, or other accessibility information before publishing.
504.4 Templates	Not Applicable	The scoped authoring feature does not provide reusable content templates.

Chapter 6: [Support Documentation and Services](#)

Notes: Public help, FAQ, privacy, and email contact surfaces were reviewed. No dedicated accessibility/compatibility guide or documented accommodation process was identified.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	No dedicated documentation describing product accessibility and compatibility features was identified in the repository or sampled public help surfaces.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	Partially Supports	Electronic help/FAQ content is delivered through the web UI and shares the WCAG results in Tables 1 and 2.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No non-electronic support documentation is supplied as part of the scoped product.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	No support script or published support material describing accessibility and compatibility features was identified.
603.3 Accommodation of Communication Needs	Partially Supports	Email contact is available and does not require speech, but no documented process for relay services, alternate communication formats, or other disability-related accommodations was identified.

Legal Disclaimer

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